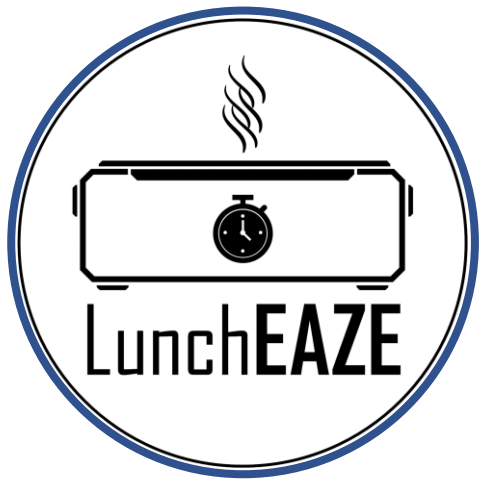


1

# LunchEAZE

## User Manual



For more details, or android & ios app instructions, visit [Luncheaze.com/manual](http://Luncheaze.com/manual)

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V3

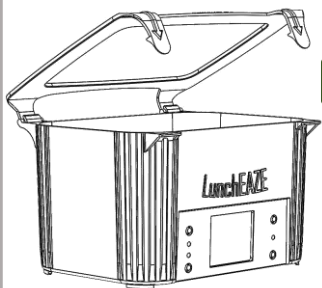
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## Getting Started

LunchEAZE is an **automatic, self-heated Lunchbox**. Food goes in the provided stainless steel food container, and the base will heat your food according to your schedule.

- 1. Pack your food.** Use the provided stainless steel container, and make sure the lid is closed tight. Insert it into the LunchEAZE base, and latch the top.
- 2. Set the clock.** When you first turn on LunchEAZE, it will prompt you to set the time of day. This only has to be done the first time. **Double-check the AM/PM!**
- 3. Set a meal time.** Use the "Set Meal Time" option (or the mobile app) to tell LunchEAZE when you'd like to eat. Heat auto-starts 2 hours prior to this. LunchEAZE remembers your set mealtime the next day, until you change it. **Leave LunchEAZE powered ON for it to auto-start. Look for the green LED on the front face.**
- 4. Enjoy your meal.** LunchEAZE will have your food hot and ready by your mealtime. It'll also stay on to keep your food hot while you eat.

Visit [LunchEAZE.com/manual](http://LunchEAZE.com/manual) for mobile app instructions



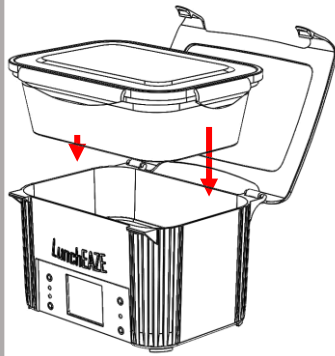
Please charge your unit before first use!



For hotter food, keep unit inside insulated bag!

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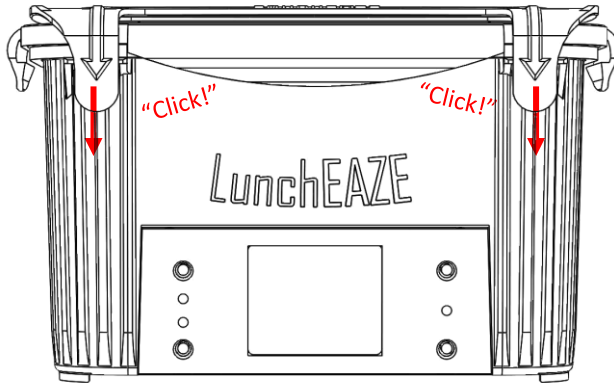
## User Guide: Loading Food



Pack food into the stainless steel container. **All 4 clasps** on its lid must be closed securely, and the whole container **must be latched** down into LunchEAZE.

Lower the container into the base, and make sure both latches click down into place, securing the container's lid tightly.

Always keep the lid closed until you're ready to eat.



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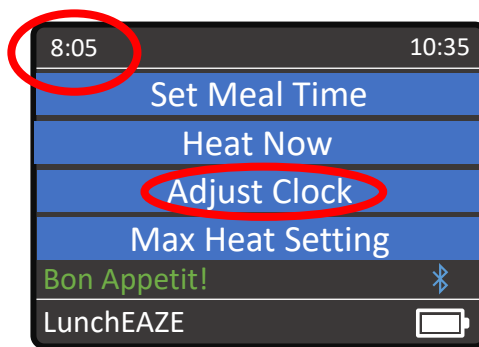
## User Guide: Setting Meal Time



- LunchEAZE will automatically heat your food according to your set meal time. Once set, LunchEAZE will remember your mealtime settings until you change it.
- The "HEAT START" TIME is **2 hours** earlier than your set "meal time", and is displayed at the top right of the screen.
  - If you selected 12:30 pm as a mealtime, then 10:30 am is what will be shown on screen.
- Manually setting Meal Time:**
  - Select the "Set Meal Time" menu option.
  - Use Up and Down to adjust the time, use ENTER to switch between hours and minutes.
  - Use UP to confirm when prompted.
- NOTE: Since LunchEAZE takes 2 hours to heat, if you select a mealtime within 2 hours, it'll start right away.**
- LUNCHEAZE MUST BE POWERED ON FOR THE AUTO-START TO WORK. Look for the green PWR light on the front.**

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## User Guide: Setting Clock



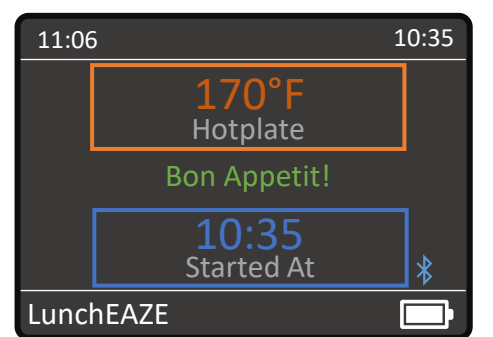
- LunchEAZE's clock needs to be set the first time it is powered on. This only needs to be done once.
- It is **essential** that your LunchEAZE's clock is set to the correct time in order for meal timers to work properly. **Check to make sure the AM/PM setting is correct.**
- You can always see LunchEAZE's current time at the top-left of the screen.

### Manually setting Clock:

- Select the "Adjust Clock" menu option
- Use Up and Down to adjust the time, use ENTER to switch between hours and minutes.
- Use UP to confirm when prompted.

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## User Guide: Heating Mode



- When heating, LunchEAZE displays the temperature of the hotplate and the time the heating began. You may hear a periodic "click" from the unit— this is normal.
- CAUTION: HEATING SURFACES WILL NOW BE HIGH TEMPERATURE. USE CAUTION WHEN HANDLING.**
- The hotplate temperature reading doesn't reflect the exact temperature of your food. Typically the hotplate is slightly hotter than the food itself.
- LunchEAZE will **continue to heat** while you eat your food, so that it remains hot. Leave the food container inserted and your food will remain hot.
- If no food is present, LunchEAZE will reach temperature limits, and will shut itself off within 30 minutes.

## IMPORTANT SAFEGUARDS AND SAFETY INFORMATION | SAVE THESE INSTRUCTIONS

- WARNING: Read all safety warnings and instructions. Failure to follow the warnings and instructions may result in electric shock, fire, and/or serious injury.**
- WARNING: Spilled food can cause serious burns.**
- ONLY** use LunchEAZE to reheat food, and **ONLY** use as instructed.
- Do not touch hot surfaces. LunchEAZE can heat up during charging or operation. Only handle plastic enclosure.
- To protect against electrical shock, do not immerse any part of LunchEAZE in water, except the food container. Clean spills with a damp cloth.
- Close supervision is necessary when LunchEAZE is used by or near children.
- Unplug from charger when not in use. Allow all parts to cool before putting on or taking off parts.
- Do not operate LunchEAZE with a damaged cord or plug after the unit malfunctions or has been damaged in any manner. Return unit to LunchEAZE for servicing.
- The use of accessory attachments not recommended by LunchEAZE or ReliantEMS may cause injuries.
- Do not let charging cord hang over edge of table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Extreme caution must be used when moving LunchEAZE when it contains hot oil, water, or other liquids.
- Always attach charger to LunchEAZE first, then plug charger into wall outlet.
- Do not use LunchEAZE for other than its intended use.

- Prevent unintentional starting. Ensure that LunchEAZE is powered off before disconnecting the battery pack, and do not carry LunchEAZE with your finger on the power button.
- Disconnect the battery pack from LunchEAZE before making any adjustments, changing accessories, or storing LunchEAZE. These measures help reduce the risk of accidental starting.
- Charge LunchEAZE **ONLY** with the supplied charger, featuring model # TDX-0905000. Using a charger suitable with one battery pack may create a risk of fire when used with another battery pack.
- Use LunchEAZE **ONLY** with the supplied battery pack, or a replacement from LunchEAZE. Use of any other battery pack may create a risk of injury and fire.
- When battery pack is not in use, keep it away from other metal objects, like paper clips, coins, keys, or any object that can make a connection from one terminal to the other. Shorting the battery terminals together may cause burns or a fire.
- Under abusive conditions, liquid may be ejected from the battery. Avoid contact. If contact occurs, flush with water, and seek medical help. Liquid ejected from the battery may cause irritation or burns.
- Do not use a battery pack or LunchEAZE that has been damaged or modified. Use of damaged or modified parts may exhibit unpredictable behavior resulting in fire, explosion, or risk of injury.
- Do not expose battery pack or appliance to fire or excessive temperature. Exposure to fire or temperature above 130°C may cause explosion.

- Follow all charging instructions and do not charge the battery pack in environments above 60°C, or below 0°C. Charging improperly or outside the specified range may damage the battery and increase risk of fire.
- Do not modify or attempt to repair any part of LunchEAZE. Service can only be performed by the original manufacturer.
- Do NOT use without latching top lid closed and without closing all 4 edges on the originally provided stainless steel food container.
- Do NOT use if LCD display has been cracked or damaged.
- Food container and contents will be **HOT**. Leave inserted in LunchEAZE base while eating. Spilled hot food can result in serious injury or burns.
- LunchEAZE does NOT keep food refrigerated. Avoid packing easily perishable foods for extended periods.
- Do NOT dispose of any part of LunchEAZE in the trash. Recycle your unit responsibly with an electronics recycler.
- LunchEAZE and ReliantEMS Corp are NOT responsible for any damages that are a result of misuse of the product, failure to follow instructions, or failure to exercise caution when necessary.
- Warranty: LunchEAZE comes with a 1 year manufacturing defect warranty. This warranty excludes normal wear & tear, water damage, and abuse. Failure to follow any of these warnings results in a voided warranty.**

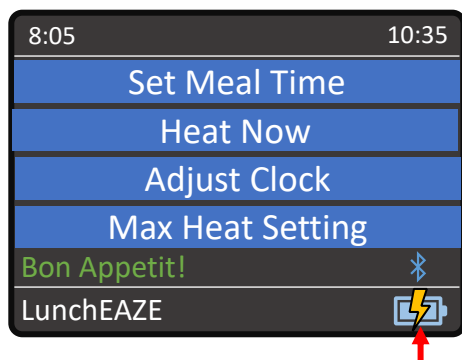
Input: 9V 5A

Battery: 8000mAh Lithium Ion  
8.4V Max | 7.4V Nominal

Contains FCC ID: 2AB6YHM-1011V1

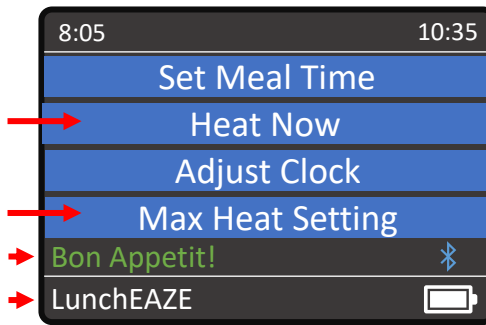


## User Guide: Charging



- ONLY charge with the provided charger. When charging, a lightning bolt is displayed over the battery. The battery level will not be visible until the charger is removed.
- The Charging LED on the front of the device will illuminate blue when charging. When fully charged, the LED will turn off.
- LunchEAZE takes about 3 hours to charge. **The unit may get warm while charging.**
- One charged battery will heat food for about 2.5 hours, which is enough for one hot meal. The product can be charged while being used if desired.
- Avoid charging the unit in excessively hot environments, such as outdoors, or in hot vehicles.

## Other Device Options

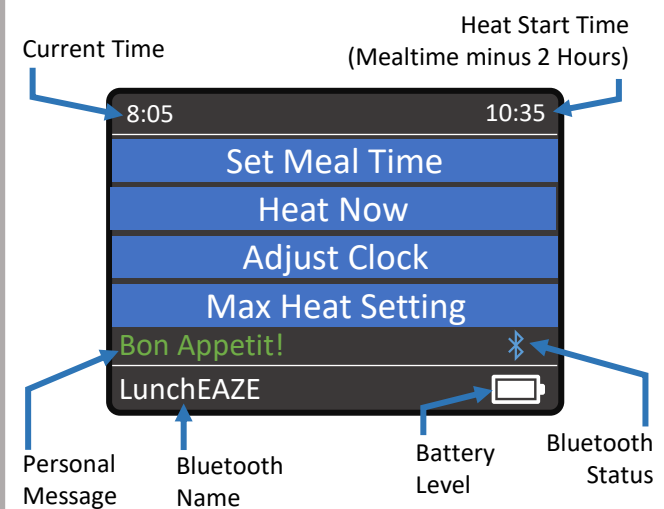
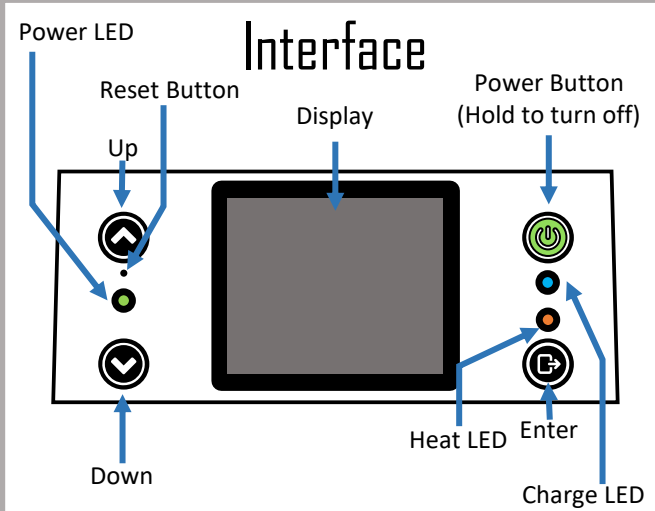


- **Heat Now:** Turns on the heater immediately. Food will take about 2 hours to reach ideal temperatures.
- **Max Heat Setting:** Adjust the maximum temperature of the device. This setting is saved, and will stay until it is set back. Default is 220°F.

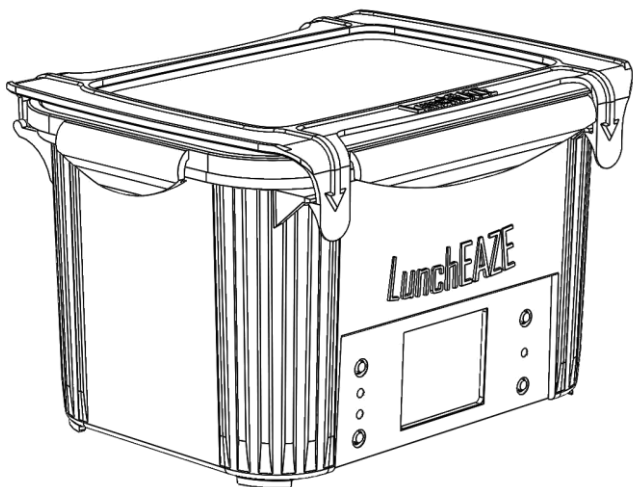
### App features:

- **Change Message:** The default “Bon Appetit” can be changed into any custom message using the mobile app.
- **Rename Device:** The default “LunchEAZE” name can be changed into a custom name using the mobile device.

For detailed instructions on all features visit [LunchEAZE.com/manual](http://LunchEAZE.com/manual)



## What's Included



### Each LunchEAZE unit comes with:

- 1x LunchEAZE Base
- 1x LunchEAZE Latch
- 1x Lithium Ion Battery (pre-installed)
- 1x Stainless Steel Food Container
- 1x Food Container Lid
- 1x 9V 5A DC Charger
- 1x Insulated Bag
- LunchEAZE Mobile App (optional) available on iOS and Android

## Spare Parts

- **Every user-replaceable spare part is available on the website ([LunchEAZE.com](http://LunchEAZE.com))**
- Available Parts:
  - DC Charger
  - Lithium Ion Battery
  - LunchEAZE Latch (in all colors)
  - Insulated Bags
  - Stainless Steel Food Container
  - Food Dividers
  - Car Inverters
- **Battery Replacement:**
  - LunchEAZE’s battery is user replaceable.
  - To do so, remove the 2 screws on the bottom of the unit, and remove the battery cover.
  - Unplug both connections to the battery, and remove the battery.
  - Place a new battery in the chamber, and connect both connections
    - **BOTH** must be connected, and each can be connected to either of the 2 connectors on the battery interchangeably.

## FAQ

- **Factory Reset:** Hold the POWER button until the timer reaches 0. Keep holding POWER and now hold ENTER. The screen will turn off, and you can let go of the buttons. The unit will have its settings reset.
- **Battery:** The battery lasts for 2.5 hours of heating (1 meal), charges in 3 hours, and can be charged while the device is heating (charging will take longer in this case).
- **Bluetooth:** LunchEAZE uses Bluetooth 4.0, or “Bluetooth Low Energy” (BLE). If your phone is newer than 2011, it likely supports it.
- **App:** The app **IS NOT** necessary to use LunchEAZE. It adds the ability to rename and leave a message, and makes setup more convenient, but LunchEAZE’s timer and heating features can be used in manual mode.
- **Cleaning:** LunchEAZE’s main body is not waterproof. Clean spills with a damp cloth. The food container, however, is totally dishwasher safe.
- **Food Types:** LunchEAZE can handle any type of food, including soups, whether or not they’re frozen. FOR BEST RESULTS, let frozen food defrost slightly in the fridge the night before.
- **Food Storage:** LunchEAZE does not refrigerate your food, although the insulated bag helps control temperatures. We do not recommend keeping perishable foods in LunchEAZE for long periods of time.
- **Food Temperature:** LunchEAZE heats to a maximum of 220°F

## Helpful Tips

- **Food not hot enough?**
  - LunchEAZE heats from the bottom up. We recommend putting proteins on the bottom, and lighter items like vegetables or rice on top.
  - Use the insulated bag! The insulation traps the heat, and increases the temperature of the food.
- **Frozen Food?**
  - LunchEAZE can handle frozen foods, but for best results let them defrost in the fridge overnight, or pack them with a few hours before heating begins.
- **Food too hot?**
  - Use the heat setting option to turn down the maximum heat. Set it once and your setting will be saved until you change it again.
- **Want two meals?**
  - The LunchEAZE battery is designed to handle one meal, but if you want two in a day, we made the battery replaceable. Or, leave your LunchEAZE plugged in and battery won’t be depleted.
- **Convenience features:**
  - LunchEAZE remembers your set mealtime. Just turn it on and it’ll be ready to go with yesterday’s settings.
  - Leave your food container inside LunchEAZE while you eat— LunchEAZE will actively keep your food hot while you eat.
- **Customize your LunchEAZE :**
  - Using the free mobile app (Android or iOS), you can customize the name and message that appears on your LunchEAZE.

## Troubleshooting

- **Bluetooth won’t connect**
  - Check the Bluetooth icon on the screen. If it’s blue, it’s already connected to something and won’t be found by the app.
  - Minimizing your app sometimes leaves the unit connected in the background, and will not connect again. Completely close out the app to disconnect fully, or restart the unit.
  - If the Bluetooth icon is red, LunchEAZE should be ready to connect. Check to see that your phone’s Bluetooth is on. ONLY try to connect through the LunchEAZE app, not your Bluetooth menu.
- **My LunchEAZE’s screen is frozen or white, and isn’t responding**
  - Press and hold the power button for 10 seconds, and release. The unit should shut off. Try turning on again.
  - If holding the power button for 10 seconds doesn’t turn the unit off, then use a paperclip to press the RESET button through the small hole beneath the UP button.
- **My food isn’t hot enough**
  - Check that the unit was actually heating up by looking for the HEAT LED on the front of the unit, and for the display to indicate heating mode. Test this feature with the “Heat Now” option.
  - Ensure that your food container is FLAT against the hot plate, and that it is securely latched in. Clean the bottom of the food container and heat plate to ensure good contact.
  - Use the insulated bag to increase heat.
  - Carefully check both the Current Time and the Heat Start Time (top left and top right of the screen). Ensure that both times are correct (check AM and PM!)
- **My unit isn’t charging fully, or it is turning off too early.**
  - Plug the charger in and check the blue charge LED on the front, and the lightning bolt on screen. If it does not appear, your charger may be damaged.
  - Verify that the charger is active by looking for the green light on the charger brick itself.
  - If the charger is okay, you’ll need to try resetting the battery. Visit [luncheaze.com/troubleshooting](http://luncheaze.com/troubleshooting) for details

For more details, visit [Luncheaze.com/troubleshooting](http://Luncheaze.com/troubleshooting)